



Workforce Efficiency from SMART

Access the data you need to manage an efficient organisation with an optimised workforce



Average annual savings of £35k per ward or £1200 per employee can be achieved by NHS organisations optimising their workforce using SMART's Workforce Efficiency solution.

With all NHS Trusts tasked to reduce workforce costs while remaining efficient and meeting patient care targets it has never been more important for managers to understand the extent of employee performance when searching for these savings.

SMART's unique **Workforce Efficiency** solution has been developed to allow the detailed analysis of a Trust's shift patterns, rosters and local staffing agreements in order for managers to establish the best possible working practices suitable to their circumstances.

Combining a suite of data capture, assessment and reporting tools, SMART's **Workforce Efficiency** solution provides the information needed to enable the optimisation of all available skills and meet the requirement of each ward or location, whilst adhering to WTD within the workforce.

In addition to this, NHS customers have found that SMART's **Workforce Efficiency** solution can be invaluable when developing new employment contracts as it allows more effective collaboration with both staff and unions.

Benefits

- Provides accurate staff budget assessments
- Reduces temporary staffing costs through better utilisation of existing resources
- Improves quality and standards of patient care
- Enables detailed analysis of workforce efficiency
- Reduces sickness absence and increases employee productivity
- Average annual savings of £35k per ward or £1200 per employee
- Provides baseline data to assist with benefit realisation and potential changes in workforce practices
- Provides mechanics for the implementation of continual process improvement initiatives
- Create your business case for eRostering implementation

Features

- Fully compatible with Microsoft Excel (Version 2007 or later)
- Dashboard and summary reports for:
 - Off Duty vs Requirement
 - Cost analysis
 - Absence summary
 - Staffing Levels by band
 - Over/Under Staffing by category
 - Contracted Hours analysis
 - Fair Play
 - Absence by category

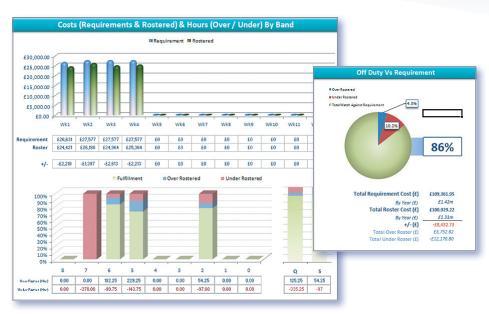
Staffing Level reports including:

- Skill Mix Requirements Establish vs Requirements
- Budgeted vs Requirements
- Fill Rate analysis
- Head Room summary
- Bank Exposure
- Wastage Analysis

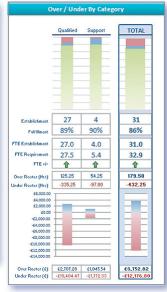
Cost Saving analysis

- Direct Cost Savings
- Avoidance of Wastage
- Budgetary Readjustment
- Projected Cost analysis









SMART is a leading provider of web-based solutions for workforce management. For over two decades, we have been helping our customers to achieve agility and cost efficiency from their greatest asset – their people.

SMART's integrated solutions for workforce management provide efficient people management anywhere in the world. Developed using Microsoft .NET technology, our zero-footprint web solutions are flexible, reliable, scalable and easy to implement.

From time and attendance through to workforce planning, scheduling, absence management and comprehensive automated reporting, the SMART solution suite offers a wide breadth and depth of functionality. Whether fully installed on site, delivered as a managed or hosted service, the architecture enables organisations to focus on specific areas of priority, and reconfigure the system to meet new challenges.

The core systems are of leading-edge design, enabling planning, data capture, alerts and authorisation to take place anywhere and everywhere you need it. Web-based advanced self-service, touchscreen kiosks and mobile activation via telephony and PDA, ensure that employees can interact with the system wherever they may be.

For further information on how *Workforce*Efficiency or any of our solutions can help your organisation, call +44 (0)1438 822 222 or visit www.smart-rostering.co.uk

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