

SMART Staff Bank Management

SMART's Bank Admin provides the most advanced integration with ESR



Improve management of and reduce your temporary staffing costs with SMART Bank; a sophisticated Staff Bank Management solution is fully integrated with SMART eRostering, SMART Time & Attendance and ESR.

SMART Staff Bank Management

enables the efficient management of Bank and Agency staff, allowing Trusts to effectively respond to unplanned roster gaps and ensure critical clinical cover at all times. By allowing managers to identify Bank and substantive staff, **SMART Staff Bank Management** helps reduce the unnecessary use of Agency staff where a Trust's own employees are available.

When married with SMART Time & Attendance and SMART eRostering, organisations can achieve complete control of their workforce. Managers can quickly identify shift vacancies and assign vetted and registered Bank employees to the shift. The unique Bank Staff Search Engine selects the most suitable staff based on WTR, clinical skill sets, CRB and NMC registrations, cost and availability, then allows shift managers to automate the communication process via SMS text messaging or email. Employees can even respond from home with the easy-to-use SMART Self Service Employee portal.

SMART Staff Bank Management

offers a number of benefits including a single ESR interface and single sign on. ESR integration is further enhanced with

Benefits

- Quick and Easy to use
- Dramatically reduces the costs associated with temporary staff
- Assists managers to fill staffing gaps from within own workforce
- Fully synchronised with, and increases accuracy of, ESR
- Facilitates WTR compliance over all assignments/posts
- Comprehensive budgeting and cost control; including visibility of ward costs
- Supports distributed environment and working from home
- Forms part of the complete Rostering and Attendance Management Solution across all staff groups
- Fully integrated with SMART eRostering and SMART Time and Attendance
- Allows specialist departments to manage their own staff bank and rostering thereby reducing central bank workload

Features

- Full staff appointment history, work preferences, qualifications and HR details
- Bi-directional SMS interface to minimise Bank administration time
- Includes vacancy approval process
- Reports on both substantive and Bank assignments holistically
- Ensures Bank staff are not rostered immediately after sick leave
- Features sophisticated weighted/scored search engine for finding staff

"As soon as the system went live we saw a return on investment. In fact, the savings made in one month in agency staff costs has paid for the entire project, and we will keep seeing savings for years to come. The system has delivered huge savings both in cost and in improved efficiencies and it will be a key component as we develop new ways to deliver patient services, as the NHS moves into a new, cost conscious era."

Jasvier Boyal Director of Workforce at Royal Free Hampstead NHS Trust.

Maidstone and Tunbridge Wells NHS Trust



- **Emergency Nurse Practitioners Bank usage reduced by 53% in the first six months of Bank implementation**
- **Automated link to ESR payroll – improved accuracy to 95% compared to 50% with manual systems**
- **Time taken to produce rosters reduced by up to 75% releasing senior nursing staff back to clinical care**

unique daily employee data syncing, which ensures all data is 100% accurate without the need for extra administration.

With data held in one place staff can see their own roster across all assignments while managers can manage sickness and absence holistically. This further enables managers to prevent Bank staff from being rostered immediately after sick leave using customisable time settings.

In addition, **SMART Staff Bank Management** tracks attendance hours enabling accurate ESR payroll integration and when combined with SMART eRostering, tracks both rostered hours and actual hours, generating reports and alerts that highlight potential breaches of the WTR. Managers have cost visibility across staff and wards providing them with the information to prevent possible overpayments.

SMART Staff Bank Management also allows managers to check rules such as WTD/WTR across staff members' bank shifts as well as any other of their shifts

within the organisation. It can check that bank shifts don't overlap with existing contractual shifts, sickness shifts and any of the other configured rostering policy rules the Trust chooses to apply.

The system's integrated reporting allows users to report on Bank shifts, rostered shifts or a combination of the two. The built in reporting grids allow data to be quickly collated and then exported direct to excel, email or pdf.

SMART Staff Bank Management allows ward managers to see both their substantive staff and Bank staff working at their location. Managers can quickly identify Bank staff by the photograph on their record, while Ward managers (if given permission) can manage Bank staff locally using the "Find local Bank staff" option. This enables specialist areas like paediatrics and A&E to manage their Bank without directly involving the Bank office, reducing Bank office workload while remaining visible throughout the entire process.

SMART is a leading provider of web-based solutions for workforce management. For over two decades, we have been helping our customers to achieve agility and cost efficiency from their greatest asset – their people.

SMART's integrated solutions for workforce management provide efficient people management anywhere in the world. Developed using Microsoft .NET technology, our zero-footprint web solutions are flexible, reliable, scalable and easy to implement.

From time and attendance through to workforce planning, scheduling, absence management and comprehensive automated reporting, the SMART solution suite offers a wide breadth and depth of functionality. Whether fully installed on site, delivered as a managed or hosted service, the architecture enables organisations to focus on specific areas of priority, and reconfigure the system to meet new challenges.

The core systems are of leading-edge design, enabling planning, data capture, alerts and authorisation to take place anywhere and everywhere you need it. Web-based advanced self-service, touchscreen kiosks and mobile activation via telephony and PDA, ensure that employees can interact with the system wherever they may be.

For further information on how *SMART Staff Bank Management* or any of our solutions can help your organisation, call +44 (0)1438 822 222 or visit www.smart-rostering.co.uk

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Making People Count.