

SMART RPC – The Next Generation in eRostering

Complete eRostering for the NHS



SMART RPC provides a simple web based solution for creating and managing Trust-wide staff rosters and time attendance related activity. With unique functionality and real time operation it allows you to take effective control over your rostering requirements.

SMART RPC is the only Next Generation workforce management solution available today. It has been designed as a Trust-wide application with the unique ability to support all NHS Trust roles. **SMART RPC** also extends beyond this to encompass not only eRostering but also Automatic Attendance Recording and Bank Administration all in one easy to use, web-based application.

Developed and written using the latest technology, **SMART RPC** offers an Auto Roster facility that generates staff rosters in minutes. Its 'Auto-fill' feature can be set to generate rosters based upon your own unique rostering rules (e.g. individual, location and EWTD compliance) and can be combined with unlimited shift types as well as locally defined priorities for each shift and any staff group.

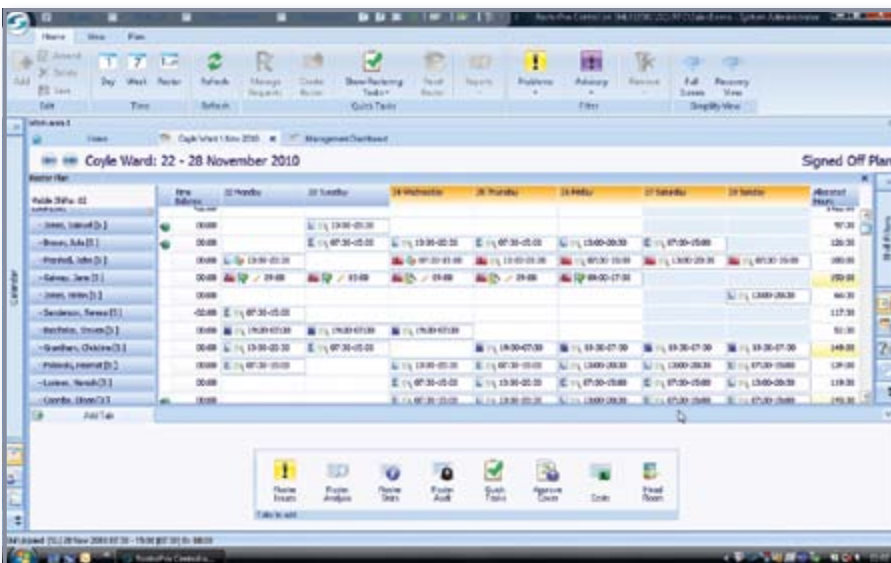
As a Next Generation rostering application, **SMART RPC** warns managers in real time of potential problems with their rosters as they are being maintained. In addition it provides unrivalled fairness and transparency by adopting a unique scoring method that enables each member of staff to allocate a 'reason code' at the time of making requests (e.g. Must Have, Would Like) and as a result enables you to take control of your workforce management.

Benefits

- Reduces creation times and costs
- Allows workforce management for all staff groups
- The step by step approach generates staff rosters in minutes
- Provides complete rostering and time attendance to ESR
- Contributes to *Flexible Working* arrangements
- Provides fairness and transparency to both staff and managers

Features

- Developed using the latest web based technologies
- Offers unique functionality
- Real time updating across the entire application
- Trust-wide functionality
- Powerful dashboard style analytics
- Unlimited shift types
- User defined roster rules and fill methods
- Provides unique demand based, pattern based and self-rostering options
- Allows multiple shift type definition and shift combination
- Real time checks against skill mix, WTD, roster policy and efficiency levels
- Real time updates and alerts
- Head room analysis and roster policy management
- Unique request scoring



SMART is a leading provider of web-based solutions for workforce management. For over two decades, we have been helping our customers to achieve agility and cost efficiency from their greatest asset - their people.

SMART's integrated solutions for workforce management provide efficient people management anywhere in the world. Developed using Microsoft .NET technology, our zero-footprint web solutions are flexible, reliable, scalable and easy to implement.

From time and attendance through to workforce planning, scheduling, absence management and comprehensive automated reporting, the SMART solution suite offers a wide breadth and depth of functionality. Whether fully installed on site, delivered as a managed or hosted service, the architecture enables organisations to focus on specific areas of priority, and reconfigure the system to meet new challenges.

The core systems are of leading-edge design, enabling planning, data capture, alerts and authorisation to take place anywhere and everywhere you need it. Web-based advanced self-service, touchscreen kiosks and mobile activation via telephony and PDA, ensure that employees can interact with the system wherever they may be.

For further information on how SMART RPC or any of our solutions can help your organisation, call +44 (0)1438 822 222 or visit www.smart-rostering.co.uk

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Making People Count.